



ADDENDUM NO. 1

RESPONSES TO QUESTIONS REGARDING

REQUEST FOR PROPOSALS

DEBT MANAGEMENT PLATFORM

September 11, 2026

To All Interested Firms:

Below are the Rhode Island Health and Educational Building Corporation's ("RIHEBC" or "Corporation") answers to the questions submitted by interested parties in connection with RIHEBC's Request for Proposals for a Debt Management Platform.

Question #1: How many internal RIHEBC staff users will require access to the platform, and how many external users (bond counsel, financial advisors, underwriters, etc.)?

[Answer #1: RIHEBC anticipates approximately five \(5\) to ten \(10\) internal users, and ten \(10\) to thirty \(30\) external users.](#)

Question #2: The RFP calls for "unlimited user licenses" — can you clarify whether this means no cap on named users, or a specific concurrent-user model you're expecting proposers to price against?

[Answer #2: RIHEBC is seeking the capability to provide access to as many users as it deems necessary. If a proposer's pricing is based on the number of users, the proposer should clearly identify its per-user pricing structure in its Proposal.](#)

Question #3: What distinct roles/permission levels do internal vs. external users need (e.g., read-only vs. edit, document upload rights)?

[Answer #3: RIHEBC would like the ability to set permissions on a case-by-case basis, in consultation with the software provider.](#)

Question #4: Beyond exportable reports/charts (PNG, Excel), do you have a preferred dashboard experience or visualization style in mind — e.g., real-time interactive dashboards vs. static scheduled reports?

[Answer #4: RIHEBC does not have a specific preferred dashboard experience or visualization style. Each proposer should describe the system capabilities available through its proposed system in its Proposal.](#)

Question #5: Who is the primary audience for dashboards — RIHEBC board/leadership, staff, or external stakeholders?

Answer #5: RIHEBC staff and certain business partners.

Question #6: What system(s) is RIHEBC currently using to manage debt/bond data that would need to be migrated?

Answer #6: MS Access Database, Excel Spreadsheets, and PDF documents.

Question #7: What is the approximate volume and format of historical data (number of bond issues, years of history, document counts) to be migrated?

Answer #7: RIHEBC does not have an estimated document count at this time. RIHEBC anticipates migrating at least seven (7) years' worth of bond transaction data, representing approximately 100 – 150 bond transactions.

Question #8: Is there a target go-live date driving the migration timeline?

Answer #8: Not currently.

Question #9: The RFP references alerts for continuing disclosure, arbitrage compliance, payment, and call dates — roughly how many notification events do you expect annually, and how many recipients per alert?

Answer #9: RIHEBC has not yet determined the specifics alerts that will be configured and therefore cannot provide an estimated number of notification events annually. RIHEBC anticipates approximately three (3) recipients per alert.

Question #10: Are these notifications strictly transactional/compliance alerts, or does RIHEBC also anticipate broader email communications (e.g., campaign-style outreach) through this platform?

Answer #10: RIHEBC does not anticipate campaign-style outreach.

Question #11: Are there specific dates or periods (e.g., bond closing seasons, annual disclosure deadlines) where alert volume spikes, and roughly how many alerts would go out on those peak days?

Answer #11: RIHEBC has not noticed any specific periods of increased alert volume.

Question #12: Is there an expectation to create disclosure pdfs from the system or just do alerting with alerting configurations maintained in the system? Additional detail regarding disclosure functionality?

Answer #12: RIHEBC anticipates alerts only, not PDF creation.

We look forward to receiving your proposals by September 16, 2026.

Sincerely,

Dylan Zelazo

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Executive Director

End of Addendum